

From the President

It is with great pleasure that I reflect back on the past year. When I joined the Board of Directors of FutureHeights in 2015, it was clear that intentions had been set for the organization to grow in order to better serve our communities; and grow we have.

In late 2015, we added another full-time staff member to run our Community-Building Workshop Series and Neighborhood Mini-Grants programs, as well as to steward the very important work of activating and supporting neighborhood growth at the grassroots level, which is crucial to our mission of having a connected, vibrant community.

We streamlined a robust array of committees to grow our capacity in the areas you've come to know us for, as well as to create new ones to venture into areas in alignment with our vision going forward.

Heights Music Hop, an annual, free music festival, celebrated its fifth year in 2017, with more than 7,500 attendees visiting our business districts and remembering why they love Cleveland Heights so much. The Heights Observer is coming off a banner, award-winning year as it is poised to celebrate its 10th anniversary in 2018. And, we've awarded \$5,400 in mini-grants and supported 12 people in our community-building series.

We added a crucial Planning & Development Committee in order to actively start working as a more traditional community development corporation and to spur economic investment and growth. Our official acceptance into the Ohio Community Development Corporation Association earlier this year supports our work in developing a strong partnership with the city of Cleveland Heights in order to define areas where we can collaborate effectively, as well as to define areas where we can excel as an independent organization.

To support the large growth towards our vision, we held our first ever "Celebrating Great Living in Cleveland Heights" benefit, which was able to bring in \$40,000 from the generous participation of more than 160 attendees and



FutureHeights 2017 Annual Meeting.

15 local businesses. It was a gorgeous event celebrating all things great about living here—vibrant homes, food, drinks, and most importantly, people. (I look forward to seeing you at the next one!)

The growth in capacity we have experienced is in large part due to the treasure trove of residents willing to donate their expertise, time, talent, treasure and sweat serving on our board and committees, writing for the Heights Observer, hosting Heights Music Hop, and as volunteers. We simply could not do what we do without them, and for that, I am grateful and humbled to live among them.

I would be remiss if I did not thank our dedicated local businesses who have donated so much to our events and fundraisers, not to mention to our community by investing here and being so active and committed to making it all work.

Last, but in no way least, our growing staff has overcome the intensity of an organization in growth and has done a beautiful job moving us all forward together, which is no small feat!

Thank you for your continued support.

Sincerely,
Julia Kious Zabell
President
FutureHeights Board of Directors



Celebrating Great Living in Cleveland Heights Benefit.



Hard Hat Happy Hour.

News and Notes

To ensure a vibrant and sustainable future for our community, FutureHeights works to stimulate economic development in our business districts and investment in our neighborhoods. Over the past year, through the efforts of its many volunteers, dedicated board of directors and committee members, and small staff, FutureHeights has engaged in **neighborhood planning, place-making, civic engagement** and **neighborhood strengthening** activities and has sought to increase its capacity to truly make an impact in our community.

Engaging and promoting our community

FutureHeights engages the community through a series of public forums that address current issues. In 2017, we convened three public forums on the topics of neighborhood organizing, addressing vacant and abandoned properties, and creative place-making.

Through the **Heights Observer**, FutureHeights encourages residents to tell their stories about our community. They contribute news stories and opinion pieces, and our local businesses support this hyper-local community news project through their paid advertising. In 2017, we published another 12 issues of the print edition and 50 issues of the weekly e-news. One hundred twenty-eight new volunteers signed up in the member center to write, edit and distribute the paper, which brings the total number of people engaged through the Observer to 1,335.

FutureHeights has published more than 7,964 stories since the beginning of the project in April 2008. In 2017, the print edition averaged 26 pages and 88 advertisers each month. The e-news, which is published on Tuesday, reaches more than 5,000 people and averages a 29.1% open rate and a 25.7% click rate.

FutureHeights programs, such as the Heights Observer's **Holiday Gift Guide**, and **Best of the Heights**, and low-cost advertising opportunities in the Observer, support the locally owned, independent businesses that make up the majority of businesses in the Heights. These businesses add to the quality of life and unique character of our residential community. Through "shop local" programs, such as these, we encourage residents to patronize these businesses and help keep our community vibrant.

2017 was a local election year, and FutureHeights partnered with the League of Women Voters to publish a **Voters' Guide** to local candidates and issues in the October issue of the Heights Observer. The two groups also hosted a **Candidates' Forum** on Oct. 18 that presented candidates for the University Heights mayor and city council, CH-UH Board of Education, Cleveland Heights municipal judge, and Cleveland Heights City Council races. FutureHeights also assisted Noble Neighbors in publicizing and video-taping its local candidate forums.

Strengthening our neighborhoods

FutureHeights is working to strengthen our neighborhoods through our Community Capacity-Building Program, which helps residents leverage neighborhood assets and provides tools to solve neighborhood challenges.

In spring 2017, we held our third annual series of community-building workshops to train participants in effective community-building and place-making practices. Twelve new Community Builders learned about effective community-building and place-making practices. Participants from all three years were invited to attend two follow-up sessions to deepen their understanding of community-building tools, share their successes and help plan for the coming year. We will announce the dates for our 2018 workshop series soon.

Since its inception in fall 2015, the FutureHeights Neighborhood Mini-Grants Program has awarded 18 grants totaling \$12,384 in five grant cycles. Cleveland Heights neighborhood groups may apply for a grant of up to \$1,000 to fund a project that will improve the physical and social environment of their neighborhoods. In 2017, we awarded \$5,400 in grants to eight projects, including community gardens, public art, programs to assist refugees and other vulnerable populations, and neighborhood events. We hold two grant application rounds, one in the fall and one in the spring. The next application deadline is March 15, 2018.

FutureHeights continues to work with community-based groups—acting as fiscal sponsor for Noble Neighbors and Spirit Corner—enabling them to seek funding and present programs that enhance our community.

Supporting our commercial districts through planning and place-making

In 2017, FutureHeights used the findings of its 2016 Cedar Lee planning study to identify strategies for property redevelopment and filling vacancies within the district. We held a Hard Hat Happy Hour in April to support Cedar Fairmount businesses during the streetscape construction project and partnered with the Small Business Development Center in the Lee Road Library to host workshops to assist existing business owners in all city districts.

In 2017, FutureHeights laid the groundwork for assisting other business districts in Cleveland Heights. We conducted a merchant survey and documented vacancies in the business districts along Noble Road. We also documented vacancies in the Mayfield Lee district and updated our database of Cedar Lee businesses. We are working to secure funding for a 2018 planning study of the Noble Road corridor, including the Triangle District, for which we held two visioning workshops with Noble Neighbors in 2017.

Heights Music Hop, now in its fifth year, has become one of the primary place-making events in Cleveland Heights. In 2017, the festival took place over a three-day weekend in three districts and attracted more than 7,500 people to the Heights to enjoy free music and visit our unique local businesses. The 2017 lineup included performances by 75 musical acts in 32 venues. Children's activities and a silent disco enlivened the vacant lot at Lee Road and Meadowbrook Boulevard.

Strengthening our organization

FutureHeights joined the Ohio CDC Association in March 2017 affirming our commitment to serving Cleveland Heights as a strong nonprofit Community Development Corporation (CDC) that actively advocates for residents' needs and proactively pursues development opportunities. We have been in discussions with the city of Cleveland Heights for more than a year now about how we can become stronger partners and work cooperatively on shared goals. A CDC working group, comprised of three city staff members, three FutureHeights representatives and three community members with experience in community development, met for the first time on Nov. 29 and will continue to meet in 2018 to discuss partnership details.

As we look ahead to 2018, FutureHeights is continuing to expand its neighborhood revitalization, placemaking and economic development programming. We are fortunate to be able to draw on the talents and experiences of many engaged residents and business owners who volunteer on our board-led committees and task forces. We have also built strong partnerships with Case Western Reserve University's Mandel School of Applied Social Sciences (MSASS), John Carroll University (JCU) and Cleveland State University's (CSU) Maxine Goodman Levin College of Urban Affairs. In 2017, we hosted

two MSASS student interns and a journalism summer intern from JCU. All of our volunteers and interns greatly expand our capacity, and we are grateful for their contributions.

We are also grateful for your support and will continue to invest your donation dollars wisely to engage Heights residents in building a better place.

Thank you!

Deanna Bremer Fisher
Executive Director



Re-Imagining Severance Public Forum

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Our thanks to former board members Eli Auerbach, Mark Chupp, Jessica Cohen, James Henke, Joan Moore, Richard Stewart, Kathleen Tark, Paul Volpe, Douglas Whipple and Matt Wilson for their dedicated service to the mission of FutureHeights.

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Future Heights

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 216-320-1423



Our Mission

FutureHeights works to inspire and facilitate collaboration and empowerment across our communities to ensure a vibrant and sustainable future for Cleveland Heights and University Heights.

FutureHeights values:

- Diverse, inclusive, active and informed citizen participation in community decision making
- Appreciation for the time, talent and various forms of support offered to our organization
- Innovative ideas in addressing the challenges in our communities
- Open and effective communication and partnerships among nonprofits, schools, local business, city government and citizens
- Thriving local business community
- Preservation of historic neighborhoods and commercial districts
- High quality sustainability in design and architecture
- Regional approach to innovation, planning and development

Join Us

Your tax-deductible membership contribution goes directly to supporting the community-based programs and projects of FutureHeights that help strengthen our wonderful neighborhoods. Join online today at our secure website, www.futureheights.org, or by calling 216-320-1423.



Community-Building Workshop Series



John Zagara of Zagara's Marketplace, winner of the Best Community Partner Award in the 2017 Best of the Heights Awards.



2017 Heights Music Hop

2016 Financial Statement

Unaudited condensed statement of activities

Revenue and Support

Grants	\$87,685
Memberships	32,460
Annual fund	11,153
Sponsorships	18,950
Fiscal Agency Administration	597
Other Fundraising	13,493
Earned Income	137,495
Misc.	499
Total Revenue and Support	302,332

Expenses

Program	\$237,058
General and Administration	94,877
Fundraising	4,913
Depreciation	2,210
Total Expenses	339,058

Change in Net Assets	(26,075)
Net Assets at Beginning of Year	71,626
Net Assets at End of Year	\$45,551

Fiscal Agency Income	\$6,869
Fiscal Agency Expense	1,692
Net Fiscal Agencies	\$5,177

The FutureHeights financial year begins January 1 and ends December 31.

FutureHeights is a 501(c)3 nonprofit organization.

Contributions to FutureHeights are tax-deductible to the fullest extent allowed by law. FutureHeights participates in GuideStar, the online standard for nonprofit accountability. Please visit GuideStar.org to view the organization's Annual Form 990 and other organizational information.

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